

United States Air Force

Action Line

37th Training Wing
1701 Kenly Ave.
Lackland AFB, Texas 78236

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GATE ENTRY

Q: Recently, I tried to enter Lackland through the Wilford Hall Medical Center gate to take my son to a medical appointment. I was driving a new vehicle that didn't have a base decal. At the visitor's center, there was more than an hour wait. A guard at the gate let me park my car just inside the gate, and my son and I walked to the hospital. Upon returning home after the appointment, I called the Security Police Vehicle Registration office to ask that new procedures be considered. Can Lackland change its policy?

A: Effective immediately, we will allow Department of Defense identification card holders with current vehicle registration and proof of insurance to access the installation on a one-time basis to attend medical appointments at Wilford Hall Medical Center and/or conduct business. After entering the installation, all personnel should visit the Pass and Registration Office (or unit orderly room for active-duty members assigned to Lackland) to obtain your vehicle decal.